

Who to Call

When there is a problem, you want a phone number - FAST! Here are city departments and agencies that can help. **For life threatening emergencies that require immediate attention, call 911.**



**Graffiti or Debris
Strewn Lot**
(618) 457-3237

**Abandoned/Dangerous
Building**
(618) 457-3237

**Down Electrical
Line**
(800) 755-5000

Suspected Arson
(618) 457-3200

**Refuse &
Recycling Questions**
(618) 457-3275

**Storm Water
Issues**
(618) 457-3275

**Overflowing
Dumpster**
(618) 457-3237

**Loud Noise/
Belligerent Person/
Underage Drinking**
(618) 457-3200

**Missing
Manhole Cover**
(618) 457-3240
(AM ext 221) (PM ext 227)

**Dangerous
Sidewalk**
(618) 457-3270

**Street Flooded/
Clogged Storm Drain**
(618) 457-3275

**Car Alarm,
Building Alarm**
(618) 457-3200

**Saluki Express
Bus Service**
(618) 453-5749

**Non-functioning
Traffic Light &
Traffic Issues**
(618) 457-3275

**Abandoned/Unlicensed
Vehicle**
(618) 457-3237

Open Fire Hydrant
(618) 457-3240
(AM ext 221) (PM ext 227)

**Mosquitoes
(Carbondale Abatement)**
(618) 549-2150

**Trees Dangerous
to Public**
(618) 457-3275

Fire
911

**Dangerous Stray
Animal**
(618) 457-3200
(ext 424)

Dead Animal
(618) 457-3275

**Tall Grass/
Overgrown Weeds**
(618) 457-3237

**Festivals/ Special
Events**
(618) 457-3226

**Broken/Burned Out
Streetlight**
(618) 457-3226

Gas Leak
911

Sewer Back-ups
(618) 457-3240
(AM ext 221) (PM ext 227)

Damaged Mailbox
(24 Hr-Carbondale Branch)
(618) 351-5651

Water Break
(618) 457-3240
(AM ext 221) (PM ext 227)

Injury or Illness
911

Pot Hole
(618) 457-3275